# The Academy Weekly

# **News & Information for LTC Providers**

The Academy of Senior Health Sciences, Inc.

www.seniorhealthsciences.org

# Week of 24 February 2019

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# Ohio News

## ODH releases AL survey data

The Ohio Department of Health released their annual report on residential care facility surveys done in 2018. The report shows an increase in surveys over the past three years. Complaint and combined surveys are responsible for the increase. The report also includes the top ten citations:

R559 – Food Storage and Contamination (113)

R614 – Fire Drills and Self Evacuation (103)

R339 – Medications Given as Prescribed (46)

R563 – Kitchen and Dining Sanitation & Disposal of Waste (38)

R711 – Rights of Residents (38)

R661 - Housekeeping/Maintenance, Garbage Receptacles, and Pest Control (34)

R<sub>33</sub>8 – Medication Administration (28)

R313 – Resident Health Assessment (27)

R700 – Duties of Administrator (27)

R400 – Tuberculosis Control Plan (27)

R391 – Resident Incidents (25)

Please click here to view the full report.

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## AL service rule up for review

The Department of Aging has notified the Academy that the assisted living service rule, 173-39-02.16, is up for five year rule review. ODA only plans on making technical and cross-reference changes. If you have any suggestions for updating the rule, please send them to the Academy by March 7.

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## Reminder: Providers must accept standardized HPI release form

The Ohio Department of Medicaid created a standardized health protected information (HPI) release form that providers can use in order to simplify the process. Providers are not required to use the form; however, **providers are required to accept the form**.

A fact sheet on the form is available here:

https://medicaid.ohio.gov/Portals/o/Providers/SAF/SAF.pdf

The form is available here:

https://medicaid.ohio.gov/Portals/o/Resources/Publications/Forms/ODM10221fillx.pdf Instructions for the form are available here:

https://medicaid.ohio.gov/Portals/o/Resources/Publications/Forms/ODM10221i.pdf
Questions may be directed to ODM at StandardAuthForm@medicaid.ohio.gov
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#### Dr. Acton new ODH director

The DeWine cabinet is now offically full. Last week, DeWine named Dr. Amy Acton as the next Director of Health. Dr. Acton has over 30 years of experience as a physician. Her work experience includes being an assistant professor at The Ohio State University in Public Health. She most recently worked for the Columbus Foundation. While Dr. Acton has yet to formally establish priorities for the agency, infant mortalaty, homelessness and the opioid crisis will most likely make the list. We look forward to working with Dr. Acton on long-term care issues. (Back to top.)

Molina Provider Update

Information from the latest Molina Provider Update:

Authorization and Claim Reconsideration Process Updates -

On Jan. 1, 2019, Molina updated the Authorization and Claim Reconsideration processes. Please review these updates in the Authorization and Claim Reconsideration Guides available on our website, under the "Forms" tab on the Marketplace website, and under the "Manual" tab on all other lines of business. These guides are specific to each line of business. Please confirm the line of business the member is eligible under and reference the correct guide for the reconsideration process and appeal rights.

Prior Authorization Requirements for Non-Par Providers -

As a reminder, if a provider is non-par for a line of business, all non-emergent services rendered by non-contracted providers require prior authorization (PA), unless otherwise specified. For additional questions, please view the "Non-Contracted Provider Billing Guidelines" or the "Molina Healthcare Prior Authorization Request Form and Instructions" available at MolinaHealthcare.com/OhioProviders.

Notice of Changes to Prior Authorization (PA) Requirements -

On March 1, 2019, the updated PA Code list will be posted on our website under the "Forms" tab for an April 1, 2019 effective date. Molina updates the PA Code list quarterly. Always use the list available on our website, do not print the list. Check our website for the most up-to-date list of codes that require P.A.

Provider Training Sessions -

Molina is offering provider training sessions:

**Quarterly Provider Orientation:** 

• Thurs., May 30, 11 a.m. to 12 p.m. meeting number 281 154 853

#### Monthly Provider Portal Training:

- Mon., March 18, 2 to 3 p.m. meeting number 803 489 792
- Thurs., April 18, 11 a.m. to 12 p.m. meeting number 286 886 568

#### Monthly Claim Submission Training:

- Wed., March 13, 2 to 3 p.m. meeting number 808 058 460
- Thurs., April 11, 2 to 3 p.m. meeting number 801 480 015

To join WebEx, call (866) 499-0396 and follow the instructions. To view sessions, log into WebEx.com, click on "Join" and follow the instructions. (Back to top.)



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# National News

## CMS SNF VBP phase one review and correction call

CMS will be hosting a conference call on Wednesday, March 20 from 1:30 to 3 pm ET to discuss the SNF VBP review and corrections process. Please click here to register for this and other Medicare Learning Network events. During this call, participants learn about the Skilled Nursing Facility (SNF) Value-Based Purchasing (VBP) Program Review and Corrections process and get answers to frequently asked questions about Phase One of the process. During the Review and Corrections period, SNFs have an opportunity to review and submit correction requests to quality measure information. Deadline for correction submission is April 1, 2019. For more information: visit the SNF VBP Program webpage. A question and answer session follows the presentation; however attendees may email questions in advance to SNFVBPInquiries@cms.hhs.gov with "SNF VBP Mar 20 NPC" in the subject line. These questions may be addressed during the call or used for other materials following the call. (Back to top.)

### Updated MDS 3.0 RAI manual errata

From CMS: "The PDF file labeled "MDS-3.0-RAI-Manual-v1.16R-Errata-v1.1-February-13-2019", available in the Downloads section of the MDS 3.0 RAI Manual page, contains revisions to pages in Chapter 3, Section J, of the MDS 3.0 RAI Manual v1.16R, that (1) address coding item J0200 when the resident interview should have been conducted but was not conducted within the look-back period of the ARD and (2) amend the criteria for major surgery and correct the associated examples. Changed manual pages are marked with the footer "October 2018 (R)." The errata document begins with a table that lists all identified revisions and the pages to which they have been applied. Following the table are the actual corrected replacement pages for insertion into the printed manual." (Back to top.)

## CMS updating and improving QIES

From CMS: "Starting in March, the Quality Improvement and Evaluation System (QIES), Certification and Survey Provider Enhanced Reports (CASPER) and Automated Survey Processing Environment (ASPEN) will undergo a series of modernizing enhancements. Once updated, the system will be called the Internet Quality Improvement and Evaluation System (iQIES). The iQIES system will not change how providers currently submit data to CMS. The new enhancements in iQIES are based on user research and testing and feature a human-centered design and agile development practices. CMS is phasing in the iQIES system beginning with Long Term Care Hospitals (LTCH). Several updates to the QIES-Assessment Submission and Processing (ASAP) system are also planned. The Cloud-based solutions will also make it easier for users to receive support and use the system. iQIES Details:

- Users will no longer need a virtual private network (VPN) or CMSNet to access the system. iQIES is Internet-facing and maintains the latest system architecture and security standards.
- System enhancements support flexible and user-friendly data reports for providers, allowing them to use real-time data for care planning as well as quality monitoring and improvement.
- Users can access important information for work anywhere, at any time, on mobile devices, laptops, and tablets.

CMS will be sharing more information about iQIES such as onboarding, stakeholder engagement opportunities, training, and general updates soon." (Back to top.)

#### **CMS MLN Connects**

#### News & Announcements

- Interoperability and Patient Access to Health Data: New Proposals
- Opioid Prescribing Mapping Tool Improved with Medicaid and Rural Data
- Hospice Compare Refresh
- <u>Data on Geographic Variation in the Medicare Program</u>
- 2017 CMS Program Statistics
- Quality Payment Program: Payment Adjustment Resource
- Choosing a Primary Clinician in MyMedicare.gov: New Video for Your Patients

#### **Provider Compliance**

• <u>Laboratory Blood Counts: Provider Compliance Tips — Reminder</u>

#### **Upcoming Events**

- Interoperability and Patient Access Proposed Rule Listening Session March 5
- Dementia Care & Psychotropic Medication Tracking Tool Call March 12
- Open Payments: Transparency and You Call March 13
- SNF Value-Based Purchasing Program: Phase One Review and Corrections Call March 20
- Submitting Your Medicare Part A Cost Report Electronically Webcast March 28

#### Medicare Learning Network® Publications & Multimedia

- HPTCs Code Set: April 2019 Update MLN Matters Article New
- DMEPOS Fee Schedule: April 2019 Update MLN Matters Article New

- NCCI: Modification of MCS Logic for Modifiers Involving PTP MLN Matters Article
   New
- Home Health PDGM MLN Matters Article Revised
- Organ Acquisition Charges Not Included in IPPS Payment MLN Matters Article Revised
- Medical Documentation: Exchanging the List of eMDR via esMD MLN Matters
   Article Revised
- How to Use the Medicare Coverage Database Booklet Revised
- SNF Billing Reference Booklet Revised
- <u>Clinical Laboratory Fee Schedule Fact Sheet Revised</u>

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#### **ODDS AND ENDS**

# Reminder: Deadline to review NH compare report March 4th

The deadline for skilled nursing facility providers to submit corrections to their NH compare data is today, March 4th.

#### CGS: Claims Processing Issues Log

<u>CPIL has been updated</u> with instructions for Reason Code U5245.

# NOTABLE DATES OR EVENTS

# Review NH Compare Report

March 4 deadline.

"Recipient by LTC Facility" Report becomes available via counties. March 4

## CGS Medicare Part A and B Workgroup Meeting

March 14 at 10:30 AM Cuyahoga County Public Library, South Euclid-Lyndhurst Branch

# Rules of Participation Driving Person-Centered Care

March 19 at 1 PM EST Linked Senior Webinar

CMS: SNF VBP review and correction call March 20 at 1:30 PM

**Last OMA funding** opportunity.

March 22 deadline

**Submit SNF VBP Corrections** April 1 deadline

OANAC/ASHS Spring Conference Save the Date: April 26 Columbus, OH

**Ohio Workers' Compensation Medical** & Health Symposium Save the Date: April 26 and 27

**CMS National Provider Compliance Conference** May 7 and 8 Denver, CO

NELS 2019 Summit July 16-18 Washington, D.C.

Click here to view CGS training events

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