Information for LTC Providers

The Academy Weekly

News & Information for LTC Providers

The Academy of Senior Health Sciences, Inc. www.seniorhealthsciences.org

Week of 26 January 2020

Ohio News

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National News

Block grant an option for states CMS MLN Connects

Ohio News

Dementia bill, LTC topic of House committee

The House Aging & Long-term Care Committee met last week for several hours. The committee held the first hearing for H.B. 265 that would create dementia training requirements for long-term care providers, including those working in nursing homes. The committee heard the need for such training as more and more recipients of long-term care have dementia. Other issues discussed were the current training available, the potential increase in quality from the training, staffing difficulties, and anecdotes as evidence for the need for the training. Rep. Howse, who sponsored the bill, noted how this issue has been raised for at least four years and the General Assembly has failed to move. Chairman Ginter noted that perhaps the committee can find "low hanging fruit" to move forward.

The committee also heard testimony regarding the aging population of Ohio and the

difficulties the state will face in meeting the long-term care needs. Dr. Robert Applebaum, from the Miami University Scripps Gerontology center presented on the aging population and the Medicaid budget. Dr. Applebaum noted the surge in the 65+ population expected in Ohio by 2040. He also noted that Medicaid is approximately one-third of the state's budget and the increase in the elderly population could increase that proportion. Solutions to the dilemma were not straight forward, but included more efforts to keep individuals off of Medicaid, working more closely with county levy organizations, and encouraging more people to purchase LTC insurance. LeadingAge Ohio also presented at the committee meeting. LeadingAge provided an overview of the LTSS landscape and addressed issues such as affordable housing and staffing. (Back to top.)

Senate HHS and Medicaid Committee hears surveillance bill

The Senate Health, Human Services, and Medicaid Committee met last week and heard sponsor testimony on S.B. 255. The bill would allow residents of long-term care facilities to install cameras in their room. Along with other requirements, any roommate would have to permit the camera and a sign would have to be posted outside the room notifying those entering that a camera is in use. Sen. Antonia, one of the bill's sponsors, provided anecdotal evidence that the cameras could be used to prevent the abuse or neglect of a resident. Some committee members expressed concern over HIPAA or other privacy violations. Sen. Brenner, also a sponsor of the bill, said those issues can be worked out. He also noted that consent form that any roommate would have to sign before a camera could be used. Sen. Burke asked how the cameras would work if Wifi was not available in the home. The sponsors noted that the video could be stored on the device and that many nursing homes had Wifi or some method of allowing residents to access the internet, such as a cable TV supplier. It was also noted that any costs associated with the cameras would have to be born by the resident or sponsor. (Back to top.)

Notes from Molina provider update

Below are notes from the Molina provider update issued last week: 2020 HEDIS Data Collection - The Healthcare Effectiveness Data and Information Set (HEDIS®) from the National Committee for Quality Assurance (NCQA) is a tool used to report performance on quality of care and service. Molina will collect this data starting Feb. 3, 2020. We appreciate your prompt response to requests. Molina is required to collect and provide medical record documentation from our providers to fulfill state and federal regulatory and accreditation requirements. Health Insurance Portability and Accountability (HIPAA) regulations permit a covered entity (physician practice) to disclose protected health information (PHI) to another covered entity (health plan) without enrollees' consent for the purpose of facilitating health care operations. Molina will reach out to providers via phone and fax with collection instructions and a corresponding member list. The following options are available for record submission:

- Fax, mail or secure email
- An onsite visit by Molina; based on the volume of records
- Providers may allow Molina Healthcare access to their Electronic Health Records (EHR) for quick access to records pertaining to the specific HEDIS® project.

For EHR setup email <u>RegionB EMRSupport@MolinaHealthCare.com</u>.

Molina Quality Living Program Awards - The following nursing homes received the following awards based the latest quarter of quality data. Platinum Level: Bethany Village; Gold Level: Crowne Pointe Care Center, Pinnacle Point Nursing Rehab; Silver Level: Friends Care Community, Garden Manor Extended Care Facility, Judson Care Center, Terrace View Garden. Congratulations to those facilities!

Provider Training Sessions - Monthly It Matters to Molina Provider Forum Topic: Long-Term Care (LTC) Molina is hosting a Question and Answer (Q&A) forum on long-term care to discuss recent and upcoming changes for providers and gather recommendations from providers on ways Molina can reduce administrative burden for LTC providers.

• Thurs., Feb. 27, 12:30 to 1:30 p.m. meeting number 801 142 629

Monthly Provider Portal Training:

- Mon., Feb. 17, 11 a.m. to 12 p.m. meeting number 804 265 409
- Wed., March 25, 9 to 10 a.m. meeting number 803 952 702

Monthly Claim Submission Training:

- Wed., Feb. 12, 10 to 11 a.m. meeting number 801 897 563
- Tues., March 17, 3 to 4 p.m. meeting number 807 497 168

Quarterly Provider Orientation:

• Fri., Feb. 28, 11 a.m. to 12 p.m. meeting number 809 645 718

To join WebEx, call (866) 499-0396 and follow the instructions. To view sessions, log into <u>WebEx.com</u>, click on "Join" and follow the instructions. Meetings do not require a password.

New PA request form and instructions - Did you know on Jan. 1, 2020, Molina posted a

new "Prior Authorization Request Form and Instructions" on our provider website? Changes include:

- The new Molina Medicare D-SNP line of business
- The addition of eviCore for select outpatient utilization management services

The "Prior Authorization Request Form" contains a list of services that require prior authorization. Providers can find a more detailed list of required codes in the Molina PA Code List, available on our website, under the "Forms" tab. <u>(Back to top.)</u>





National News

Block grant an option for states

CMS issued a letter to state Medicaid Directors that give the states the option of "block granting" the funding for some Medicaid services. Under the current funding mechanism, the federal government pays a share of the costs of providing Medicaid services. Block granting essentially gives states a fixed amount of dollars for Medicaid services. The states then have more flexibility on how to spend that money, so the dollars come with fewer strings attached. For example, under the block grant, states could used closed pharmacy formularies or require cost sharing by some Medicaid recipients. Any savings incurred would remain with the state. The current block grant option would not impact the aged or disabled population and would require states to continue coverage of federally mandated services. It only allows for the block granting of Medicaid expenses related to the expansion, or "Group VIII," eligible population. The most significant concern over block granting is the potential of the state bearing any increased costs to the system. Another concern is an increase in the uninsured population if cost sharing or work requirements create barriers or disincentives for people to enroll in Medicaid. (<u>Back to top.</u>)

CMS MLN Connects

News

- <u>CMS Expands Coverage of NGS as Diagnostic Tool for Patients with Breast and</u> <u>Ovarian Cancer</u>
- <u>Nursing Home Quality Initiative: Draft MDS 3.0 Item Set Change History</u>

- <u>Nursing Homes: Use Updated Infection Control Worksheet</u>
- Glaucoma Awareness Month: Make a Resolution for Healthy Vision

<u>Compliance</u>

• Hospice Care: Safeguards for Medicare Patients

Claims, Pricers & Codes

• OPPS Pricer File: January 2020

Events

- <u>Ground Ambulance Organizations: Reporting Staff and Labor Costs Open Door</u> <u>Forum — February 6</u>
- <u>Ground Ambulance Organizations: Reporting Volunteer Labor Call February 20</u>

MLN Matters® Articles

- Increasing Access to Innovative Antibiotics for Hospital Inpatients Using New
 Technology Add-On Payments: Frequently Asked Questions
- January 2020 Update of the Hospital Outpatient Prospective Payment System (OPPS)
- <u>Update to the International Classification of Diseases, Tenth Revision, Clinical</u> <u>Modification (ICD-10-CM) for Vaping Related Disorder</u>
- <u>Add Dates of Service (DOS) for Pneumococcal Pneumonia Vaccination (PPV)</u> <u>Health Care Procedure Code System (HCPCS) Codes (90670, 90732), and Remove</u> <u>Next Eligible Dates for PPV HCPCS — Revised</u>
- <u>Calendar Year (CY) 2020 Annual Update for Clinical Laboratory Fee Schedule and</u> <u>Laboratory Services Subject to Reasonable Charge Payment — Revised</u>

Publications

- <u>Safeguards for Medicare Patients in Hospice Care</u>
- <u>Medicare Part B Immunization Billing: Seasonal Influenza Virus, Pneumococcal,</u> and Hepatitis B — Revised
- <u>Skilled Nursing Facility Prospective Payment System Revised</u>

<u>Multimedia</u>

- <u>ESRD Quality Incentive Program: Audio Recording and Transcript</u>
- MAC Listening Session: Audio Recording and Transcript

View this edition as a PDF (PDF)

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ODDS AND ENDS

Publication of FY 2020 SNF APU Overview Table

CMS published the FY 2022 SNF Annual Payment Update (APU) table. This table indicates the data elements CMS will use for FY 2022 SNF QRP APU determinations. The SNF APU table is available in the document titled "FY-2022-SNF-QRP-APU-Table-for-Reporting-Assessment-Based-Measures-and-SPADEs-Finalized.pdf" in the Downloads section of the SNF Quality Reporting Program Measures and Technical Information <u>webpage</u>

CGS training opportunities

<u>CERT: Avoiding Errors Related to Therapy Services</u>

February 26, 2020, 2:00 p.m. – 3:00 p.m. Eastern Time

We've introduced you to the Comprehensive Error Rate Testing (CERT) program. Now, let's dive into the errors that have been charged. Starting with Physical/Occupational Therapy services.

We invite you to join us Wednesday, February 26, 2020, at 2pm ET/1pm CT. During this webinar we will identify the CERT errors found upon review of therapy services, and provide you with the resources to help you avoid them. Discussion will include the plan of care (POC), treatment plans, certification/recertification, and more!

We encourage you to submit questions prior to the session to allow time for us to research and provide thorough responses. Questions may be submitted to:

J15 PartB Education@cgsadmin.com.

NOTABLE DATES OR EVENTS

CGS: CERT Therapy Errors February 26, 2020

CGS: myCGS ATC June 11, 2020

<u>OMA Grant Deadline</u> March 2, 2020

OANAC/ASHS Spring Conference May 15

<u>Click here to view CGS</u> <u>Part A training events</u>

<u>Click here to view CGS</u> <u>Part B training events</u>

Hope you can join us!

 <u>A Deeper Dive Into myCGS Ask-the-Contractor</u> <u>Teleconference (ACT)</u>

June 11, 2020, 1:00 p.m. – 2:00 p.m. Eastern Time

myCGS is our FREE, web-based application developed specifically to serve the needs of health care providers and their staff in Jurisdiction 15. It offers a variety of functions, such as access to beneficiary eligibility; claim and payment information; forms allowing you to submit Redeterminations, respond to Medical Review and Claims Additional Documentation/Development Requests (ADRs); and much more!

If you are not a registered myCGS user, you are missing out on ALL of these conveniences!

During this ask the contractor teleconference (ACT), we will briefly cover the functionality of myCGS but most importantly, address questions you have concerning our online web portal. CGS wants to ensure providers are taking advantage of myCGS and all of its offerings.

Pre-submitted questions for this ACT are encouraged and may be submitted to <u>J15_HHH_Education@cgsadmin.com</u>.

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