



1001 Lakeside Avenue #1000
Cleveland, OH 44114

RE: Nursing Facility Provider Training – United Healthcare Connected (MyCare Ohio)

To our Nursing Facility Partners:

We value our relationship with you, and would like to let you know about upcoming training opportunities related to billing for the United Healthcare Connected Plan (MyCare Ohio). We will be conducting webinar based through July 11th, on the following days and times:

May 27th – May 30th: Tuesday – Friday Times: 8 a.m – 9 a.m. and 2nd session 1 p.m. – 2 p.m.
June 2nd – June 6th: Monday - Friday Times: 8 a.m – 9 a.m. and 2nd session 1 p.m. – 2 p.m.
June 9th – June 13th: Monday – Friday Times: 8 a.m – 9 a.m. and 2nd session 1 p.m. – 2 p.m.
June 23rd – June 27th: Monday - Friday Times: 8 a.m – 9 a.m. and 2nd session 1 p.m. – 2 p.m.
June 30th – July 3rd: Monday - Thursday Times: 8 a.m – 9 a.m. and 2nd session 1 p.m. – 2 p.m.
July 7th – July 11th: Monday – Friday Times: 8 a.m – 9 a.m. and 2nd session 1 p.m. – 2 p.m.

In order to attend one of these upcoming, informative webinar sessions, please self-enroll by clicking on one of the following links:

For the 8 a.m. Session: <https://optum.webex.com/optum/k2/j.php?MTID=t3466bcfcd89e9b3bfb32694fe67cb079>

For the 1 p.m. Session: <https://optum.webex.com/optum/k2/j.php?MTID=tb9d0cd669eca937cddbde79897fc69>

We value your insight and feedback; for any questions or concerns, please contact us at: Optumohio.clientservices@optum.com or via Phone #: 877-369-2031.

We will make every effort to address your questions during our upcoming webinars. Thanks and we look forward to working with you.

Sincerely,

Helen Townsen
Director of Network Management